

# MIAair

AIRPORT INSTRUCTION & READINESS



## Social Narrative



# Index

## **Part 1**

Checking in for my Flight .....2

## **Part 2**

Boarding the Plane .....21

## **Part 3**

Traveling on the Plane .....28

## **Part 4**

Getting off the Plane .....32

# Part 1

## Checking in for my Flight





First, I will go to the Miami International Airport.



When I arrive, I will take my luggage and walk to the ticket counter.



Once I reach the ticket counter, I will check in for a flight.



At the ticket counter, I can use the electronic kiosk to check in for my flight. The kiosk will print out my boarding pass.

FLIGHT D3048		RAP - DEN	LAST NAME, FIRST NAME		FLIGHT D3048	
DEPARTURE GATE <b>J6</b>		1ST LEG TO SFO   TRANSFER AT DEN		SEAT NUMBER <b>13A</b> Coach		
BOARDS AT <b>3:15</b> PM		2 207 305 3958 3309 0 0018A		LAST NAME, FIRST NAME		
SEPT 01 2010		NO SMOKING		RAPID CITY SD TO DENVER CO RAP TO DEN		
BOARDING ZONE <b>2</b>		NO SMOKING		DEPARTS <b>3:40</b> PM		
<b>BOARDING PASS</b>						

This is an important piece of paper, and I will need to keep it in a safe place. It is my ticket to get on the plane.



I may also check in my luggage at the ticket counter. The airport employee will tell me if I need to check my luggage. Don't worry, my luggage will be sent to my final destination.





Next, I will go through the security checkpoint.

**3-1-1** for Your Carry-Ons  
Play Your Part →

- 3** 3 ounces\* or less size containers of liquid or gel. More than 3 ounces, permitted in checked baggage.  
Container size is a security measure.
- 1** 1 quart-size, clear plastic, zip-top bag holding 3 ounces or less containers.  
Bag limits total volume per person.
- 1** 1 bag per traveler placed in the security bin.  
Isolating liquids speeds screening.

Transportation Security Administration [www.tsa.gov](http://www.tsa.gov)

I should review the instructions before I enter the security checkpoint.



The employees at the security checkpoint are called "TSA." When going through the security checkpoint, I need to listen carefully and follow directions given by the TSA staff.



I will look at the TSA staff in the eyes and show my boarding pass and ID before I enter the security checkpoint.





The line at the security checkpoint will look different depending on the day and time that I am traveling.



Sometimes, there will be a long line that I will wait in. Other times, I will be able to move through the line quickly.



After waiting in the security checkpoint, I will have to empty my pockets. I may need to take off my shoes and any other items the TSA instructs me to take off (examples: hat, jacket, belt, watch, jewelry).



I will put these items in a bin.



If I am carrying other bags or electronics, they will also need to go into a bin.



The bin that is holding my things will go through a X-ray machine.



Don't worry, I will get all my things back after they go through the X-ray machine.



While my items are X-rayed, I will walk through the metal detector. I need to pay attention to TSA's directions as I walk through the machine.





If the metal detector beeps, a TSA employee may need to complete a second screening with me. The TSA employee may use a hand held metal detector that screens my body. They may also pat me down.



It's okay if this happens, the TSA is making it safe to travel on the airplane.



After I walk through the metal detector, I will gather my things from the bins.



There will be a place for me to sit down to put my shoes back on and any other items I had to take off.





Then, I will walk through the airport to find my gate.  
 I will wait at the gate until it's time to board my plane.

FLIGHT D3048		RAP - DEN	LAST NAME, FIRST NAME		FLIGHT D3048	
DEPARTURE GATE		1ST LEG TO SFO   TRANSFER AT DEN		SEAT NUMBER		
<b>J6</b>		2 207 365 3958 3309 0		<b>13A</b> Coach		
BOARDS AT		0018A		LAST NAME, FIRST NAME		
<b>3:15</b> PM		-----		RAPID CITY SD TO DENVER CO		
SEPT 01 2010		PCS. CK WT. UNCK WT. SEQ NO. PCS. CK WT. UNCK WT.		RAP TO DEN		
BOARDING ZONE		NO SMOKING		DEPARTS		
<b>2</b>				<b>3:40</b> PM		
<b>BOARDING PASS</b>						

My gate number is on my boarding pass.



The gate is labeled by letters like D, F, G, H, J and numbers like 1, 2, 3, 4, 5, 6.



On the way to my gate, there are restrooms that I can stop to use.



Once I find my gate, I can check to see if my flight is on time.



Sometimes flights are delayed and that's okay. I can check my flight's status on the teleprompters (screens).



After I check my flight's status, I will wait to board my flight.



I can sit in any of the open chairs at my gate. While waiting, I can read a book, listen to music, or play a game.



While waiting, I need to listen carefully to the announcements made on the loudspeaker. I will listen for my flight number.

FLIGHT D3048		RAP - DEN	LAST NAME, FIRST NAME	FLIGHT D3048	
DEPARTURE GATE	1ST LEG TO SFO   TRANSFER AT DEN		SEAT NUMBER		
<b>J6</b>	<small>2 207 365 3958 3309 0</small> <small>0018A</small> <hr/> <small>PCS. CK WT. UNCK WT. SEQ NO. PCS. CK WT. UNCK WT.</small> <small>NO SMOKING</small>		<b>13A</b>	Coach	
BOARDS AT			LAST NAME, FIRST NAME		
<b>3:15</b> PM			SEPT 01 2010	RAPID CITY SD TO DENVER CO	RAP TO DEN
BOARDING ZONE			DEPARTS		
<b>2</b>			<b>3:40</b> PM		
<b>BOARDING PASS</b>					

I can find my flight number on my boarding pass.





People line up to board the plane by zones.  
 I will need to listen to the announcements for my boarding zone.  
 Sometimes, I may get to board before my zone is called,  
 and that's okay.

FLIGHT D3048		<b>RAP - DEN</b>	LAST NAME, FIRST NAME	FLIGHT D3048	
DEPARTURE GATE	1ST LEG TO SFO   TRANSFER AT DEN		SEAT NUMBER		
<b>J6</b>	2 207 365 3958 3309 0 0018A ----- <small>PCS. CK WT. UNCK WT. SEQ NO. PCS. CK WT. UNCK WT.</small> NO SMOKING		<b>13A</b> Coach		
BOARDS AT			LAST NAME, FIRST NAME		
<b>3:15</b> PM			SEPT 01 2010	<small>RAPID CITY SD TO DENVER CO          RAP TO DEN</small>	
BOARDING ZONE			DEPARTS		
<b>2</b>			<b>3:40</b> PM		
<b>BOARDING PASS</b>					

I can find my boarding zone on my boarding pass.





Once I hear the call for my boarding zone, I will line up to board the plane.



An airline employee will scan my boarding pass and I will walk into a hallway which leads to the plane.

## Part 2

# Boarding the Plane





Now, I am ready to board the plane. I will walk down a long hallway to reach the plane.



As I board the plane, I can wave hello to the pilot and flight attendants who will greet me.



All planes have bathrooms that I can use during the flight.



FLIGHT D3048		<b>RAP - DEN</b>	LAST NAME, FIRST NAME	FLIGHT D3048
DEPARTURE GATE <b>J6</b>	1ST LEG TO SFO   TRANSFER AT DEN		SEAT NUMBER <b>13A</b>	Coach
BOARDS AT <b>3:15</b> PM	Z 207 305 3950 3309 0 0078A		LAST NAME, FIRST NAME	
BOARDING ZONE <b>2</b>	SEPT 01 2010		RAPID CITY SD TO DENVER CO RAP TO DEN	
BOARDING ZONE <b>2</b>		NO SMOKING		DEPARTS <b>3:40</b> PM
<b>BOARDING PASS</b>				

Next, I will find my seat. The seat number is listed on my boarding pass.



I will match this seat number to the numbers shown above the seats.



Once I find my seat, I can put extra luggage underneath the seat in front of me.



If the luggage doesn't fit, I can put it in the overhead compartment.





Now, I will sit down and fasten my seatbelt. Once seated, I may have to wait for the plane to take off.



I will need to be patient while waiting. Sometimes, the plane may be warm.



The flight attendant will review the rules of the plane. Then, I will have to turn off my electronics when the plane is ready to take off.



The flight attendant will make an announcement when I am allowed to turn my electronics back on.

# Part 3

## Traveling on the Plane





During my flight, I should stay seated with my seatbelt buckled unless I have to use the restroom.



If I have to use the restroom, I should check the seatbelt light located above me. If it is lit up, I will need to stay seated until the pilot turns it off.



Flight attendants will provide a beverage during my flight. Sometimes, they may offer a small snack.



I can recline my chair, listen to music, read and relax on the flight.





While flying, I may feel a few bumps on the airplane. This is called turbulence. I will need to stay seated.



If this happens, it's okay. The pilots will keep us safe.

# Part 4

## Getting off the Plane





Now, I will get off the plane. I will do this when the plane ride is over.



I will stay seated until the pilot says it is safe to get off the plane.



I will need to be patient while passengers get their luggage from the overhead compartments.



I will wait in line to exit the plane.



After exiting the plane, I will walk down a long hallway that leads to a new airport. I will follow the signs to “baggage claim.”



This is where my checked luggage will be.





I may have to take an escalator to get down to the baggage claim area.



Hold on to the rail!



Once I arrive at the baggage claim area, I will look for my flight number on the screen by the carousel.



The carousel will carry my luggage out.



Once I see my luggage, I can take it off the carousel.



Now, I will take my luggage and leave the airport.



Wow! I had a great time traveling at the Miami International Airport.



Bye! Thanks for traveling with us.



A collaboration of Miami-Dade Aviation Department  
and the University of Miami-Nova Southeastern University  
Center for Autism and Related Disabilities.



[miami-airport.com/miaair.asp](http://miami-airport.com/miaair.asp)

